

Business Weekly





Unparalleled Property Services

May 3rd, 2024

BOARD OF DIRECTORS

Regular Board Meetings are held each month, on the 2nd and 4th Wednesday at 2:00pm. Meeting notices are posted on the bulletin board in the lobby of the Town Hall. Meeting agendas, minutes and Zoom login details can also be found on the Island Walk website,

www.islandwalk-hoa.com/

President - Luis Cantarero - Luis4IslandWalk@gmail.com 1st Vice President - Teresa Frick - TFrickIW@gmail.com 2nd Vice President - Becky Gibson-Laemel bek27IWBOD@yahoo.com

Secretary - Anne Golino - anne73bod@gmail.com **Treasurer -** Michael Goonan - mgoonan76@gmail.com

Director - Kerry Kneitel - KKneitellW@gmail.com

Director - P.J. Stakelum, III - PJSiiibod@gmail.com

Director - Angie Striebel - angieonbod@gmail.com

Director - Michael Ehlers - MMehlers49@gmail.com

The next regularly scheduled Board of Directors meeting is scheduled for Wednesday, May 8th at 2:00pm. The agenda will be posted and shared once all topics have been confirmed.



Committees

Below is a list of the Board liaisons assigned to support each committee.

Architectural Control (ACC)	Mike Ehlers, Kerry Kneitel
Amenities	Becky Gibson-Laemel, Anne Golino
Communications	Becky Gibson-Laemel, Angie Striebel
Compliance	Teresa Frick, Kerry Kneitel
Elections	Mike Ehlers, PJ Stakelum III
Finance	Luis Cantarero, Mike Goonan
Fitness	Becky Gibson-Laemel
Hearing	Teresa Frick, Kerry Kneitel
Infrastructure	Luis Cantarero, Anne Golino, Mike Goonan, Kerry Kneitel
Lakes	Mike Ehlers, Becky Gibson–Laemel, PJ Stakelum
Landscape	Mike Ehlers, Becky Gibson-Laemel, Anne Golino
Lifestyle	PJ Stakelum III, Angie Striebel
Pools	Anne Golino
Racquet Sports	Becky Gibson-Laemel, Angie Striebel
CARO	Mike Ehlers, Anne Golino, PJ Stakelum III
CONCUR	Anne Golino, Angie Striebel



How can I get involved?

Island Walk has several committees which contribute to the success of the community. Want to learn who you can get involved? Contact the Management office and express your areas of interest. Staff will be happy to share the upcoming meeting schedule so you can attend the next meeting and learn how you can be a part of the journey.

Maintenance Fees Due

As a reminder, Maintenance fees are due January 1st, April 1st, July 1st, and October 1st.

The last day to pay your fees for Q2 has already passed.

If you have not already made your payment, please contact the office.

Don't

Arubas	\$1,360.83
Capri	\$1,445.36
Oakmont	\$1,564.13
Carlyle	\$1,640.59

COFFEE WITH CASTLE

Light bites, refreshments, Q&A opportunity is on the menu!



THURSDAY, MAY 16, 2024 @ 10 AM LOCATED IN THE TOWN CENTER LIVING ROOM

This event is being co-hosted by Compact Pavers They have worked on the community's common areas as well as residents' private properties on multiple occasions.

Your Management Team will also be present to take general comments and questions. No RSVP is necessary.







Year-End Financial Statement

If you would like to request a copy of your Association's Annual Year-End Financial Statement, please do one of the following:



OPTION 1

Go to:

www.CastleGroup.com/**YEF-Request**, complete form, and select Submit.

OPTION 2

Write us at:

Castle Group, Attn: YEF 12270 SW 3rd Street Plantation, FL 33325

OPTION 3

Scan QR code:





Castle Group 12270 SW 3rd Street Suite 200 Plantation, FL 33325

Sign up on your Association's website to receive communications like this one electronically.

Please keep this information with your governing documents for future reference and safekeeping.

Castle Group is the premier choice for property management, specializing in serving the finest residential communities. Our philosophy is an unwavering focus on the Resident experience, at Castle we call it Royal Service®. We do not manage an exceptional number of communities, just a number of exceptional ones.

www.castlegroup.com











Island Walk for St. Matthew's House

Friday May 17th
10-1pm
Outside Post Office
Tuna, Noodles, Pasta,
Sauce,
Cereal, Peanut Butter,
Mac & Cheese, Paper
Goods

Please do not leave food in the Post Office prior to the drive. No clothing please.

Valley Gutter & Sidewalk Replacement Project





UPDATES!!!

VALLEY GUTTERS & SIDEWALKS

This week has gone by fast! Bonness is nearing the finish line as the approach Hatteras & make their way back to IW Blvd!

Valley Gutter & Sidewalk Replacement will be wrapping up sooner then you know it!

Management is aware of root piles, unset paver, irrigation head & line breaks and has addressed this with respective vendors! Thank You for your patience!









Infrastructure Updates Cont.







TENNIS!!!

With Ritzman's crew working on all cylinders we seem to be slightly ahead of schedule! New surrounding fencing will be going up soon, court preparation is close to being complete and new irrigation boxes have been set in place. A definite completion date will be known in the upcoming week! Can wait to have you all out there playing again! Thank You for your patience & understanding!!!!





-RITZMAN COURTS

SUBMITTED BY

Shaun Van Whervin Project Manager





Collier County Backflow Replacement Project

Collier County began replacing back flow pipes & the associated in-ground meter boxes on January 16th. The project is funded through water and sewer user rates. This is phase 2 of the project that was initiated by the county. The team is currently working on Jarvis Lane and Kingston Way, and anticipate to be finished with these streets by the end of April.

Phase 3 will begin in early May, as the team continues to work clockwise around the community, ultimately concluding their work on Towncenter Cir.

The county will remove all the plant material near the pipes down to bare earth. A clearing of about 3 feet around the pipes and box is required for the replacement work to take place. If your pipes are heavily screened by vegetation, you will see a dramatic change. Do not replant within 18 inches of the new equipment. It must remain clear so that the county workers have access. The new pipes are brass with a new handle, and the new meter boxes are white/gray.

Water will be shut off for 1-2 hours while your backflow pipes and meter boxes are changed out. The County onsite crew will attempt to notify you via a knock on the door before turning off your water.



OLD CLASSIC BENCHES

An Infrastructure Committee Update



3 FOR SALE

Selling fast! Don't miss out, act now.

One old bench was moved to the front of the Hair/Nail Salons Another old bench was destroyed, as the frame was broken

PROJECT COMPLETED \$2,762.55 UNDER BUDGET

Shaun VanWhervin
Project Manager, Castle Group

LIMITED OFFER

\$50 Check or Credit Card

Sold in 'As Is' Condition, First come, first served, No Returns

Bring your check or credit card to Castle Service Window in the Town Center.

Homeowners name must appear on check or credit card.

Castle Maintenance Team will deliver (not install) to your Island Walk home

Homeowners can not choose a specific bench

No Memorial Benches are impacted currently

We have no space to store these – if we cannot sell them internally,

we will sell them to the general public.

Important to note – these much-loved benches need a little TLC:

currently rusting & fading.... But who isn't

A WORD FROM THE ACC

The ACC rules do not address benches directly, but the following rule applies:

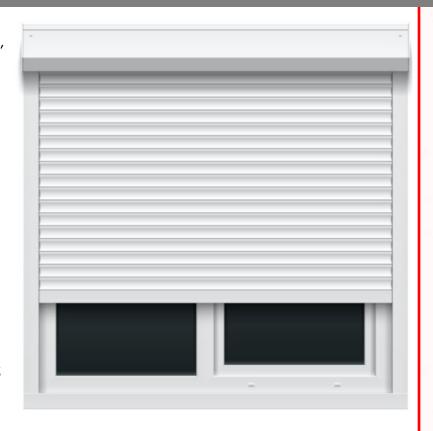
XIV. Lawn/Garden Art—Landscape ornamentation, including sculpture, pottery, garden art, statuary and decorative bird baths are permitted on private property within Island Walk. All display items must be located within planting beds or on paver surfaces and may not be free-standing in any grassy area. No items shall interfere with normal lawn or garden maintenance by the HOA contractor.



Reminders from your Compliance Officer

As we approach the summer months, we want to remind everyone of the regulations regarding hurricane shutters within our community.

We understand that many residents may be planning to leave the community for the summer season. With that in mind, it is important to note that hurricane shutters are not permitted to be placed over windows or door openings until June 1st. ACC approved shutters or panels may be placed over window and door openings



during hurricane season (June 1st through November 30th) without limits so long as they are painted white or are made of a clear material.

Please help us to minimize compliance concerns by abiding by this requirement. I thank you for your cooperation.

Respectfully Submitted by: Liam Geoffroy, Compliance Officer

Helpful Reminders...



With Cinco de Mayo approaching, decorations can be installed three days before the holiday and should be removed within three days after. Let's celebrate responsibly and respect our community guidelines.

Golf Cart Rules

Attention Island Walk Residents:

Please be aware of these Island Walk Golf Cart Rules and Regulations:

- Residents who own or lease golf carts to be driven in Island Walk shall register such golf carts with the Association, must sign a waiver and indemnification agreement with the Association, and must provide proof of liability insurance on an annual basis.
- All drivers of golf carts must have a valid automobile driver license.



Compliance Requirements

In order to use the Resident's Entry Lane, a resident must have a valid bar code that can be read by the scanner. If the bar code has degraded for any reason, the resident must purchase a new bar code or use the Guest Entry Lane.





Marked Law Enforcement vehicles are permitted to park on the streets overnight. All other vehicles are not permitted to park overnight (11 pm - 6 am), this includes the Town Center and Aruba areas.

Lakes Committee Update

Last fall we had installed new pressure gauges and relief valves on all the compressors to tell us where we were having the highest pressure, and therefore the most concerns with the compressors. The task force has determined compressors 11A, 17A, 17B, 24-25B and 29-30A were of the highest concern. This covers 5 compressors but 6 lakes where the pressure is the highest.

We presented five proposals to the board covering several diffusers and three remote manifolds for a cost of \$5,054.66, which will come out of our budgeted reserves. This will give us a good test to see if we are on the right track. The installations should be completed within 30 days.

Littoral Plantings: In the period between 2017 and 2020 we installed over 30,0t0 feet of Dredgesox for erosion control. This was an expensive procedure, and although it worked to control the erosion, Collier County and South Florida Water Management District recommended planting littorals as a much cheaper and effective option.

A Stormwater Pond acts as a sink which captures the stormwater runoff from the surrounding area with many of the pollutants like excessive nutrients found in fertilizers. Aquatic plants in the littoral zone can improve water quality by removing excess nutrients and pollution from stormwater runoff. Planting specific species of aquatic plants improves water clarity and prevents algae blooms. Plants also stabilize the banks to prevent erosion and provide habitat for wildlife such as fish, birds and terrestrial species. We budgeted for these plantings as part of our shoreline stabilization reserve budget.

This year the Lakes Committee wants to concentrate on middle and upper littoral plantings. We do not plan on adding many lower littoral plantings such as Spikerush or Pickleweed. We are monitoring these lower plantings to make sure they do not extend too far out into the water.

Respectfully Submitted,
Dick Norwood - dicknorwood@gmail.com



Alligator Facts

According to Florida Fish and Wildlife, there are approximately 1.3 million alligators living in the state of Florida. Alligators have inhabited Florida's marshes, swamps, rivers and lakes for many centuries, and are found in all 67 counties. In recent years, Florida has experienced tremendous human population growth. Many residents seek waterfront homes, and increasingly participate in water-related activities. This can result in more frequent alligator-human interactions, and a greater potential for conflict.

Although many Floridians have learned to coexist with alligators, the potential for conflict always exists. Serious injuries caused by alligators are rare in Florida, but if you are concerned about an alligator, call 239-513-0045. We as a community have been approved to dispatch a state contracted nuisance alligator trapper to resolve the situation. Please give the trapper space to work, as alligators can easily be frightened by spectators.

Remember, never feed an alligator and keep your distance if you see one, and keep bets on a leash and away from the water.

Landscape Schedule Updates

Please see below the updated completed cycles for this week and planned cycles for next week:

Shrub Pruning - Cycle 4 of 9

Trim Crew #1 Trimmed Town Center through Hatteras

Trim Crew # 2 Trimmed Town Center through Charlton

Trim Crew #3 Trimmed from Valentia through Upolo

Anticipated Cycle 4 Finish Date: 5/30/2024

Bed Weeds- Cycle 4 of 12 Started 4/1/2024

Spray Crew #1 Cleaned from Town Center to Prescott

Spray Crew #2 Cleaned from Town Center through Navassa

Anticipated Cycle 4 Finish Date: 4/30/2024

Mowing- Cycle 11 of 42

Crew Mowed the whole property this week. Cycle 12 is scheduled for next week.

Completion Cycle 12 Finish Date: 5/2/2024

<u>Debris Pickup-</u> All acceptable debris picked up throughout the community as of 4/23/2024. For debris to be picked up it needs to be placed at the street **prior** to the day of pick up; West side placed Sunday, East side placed Monday.

Fertilizer/IPM- Cycle 4 of 12

Turf treated for Insects, Sedge, and Weeds from Island Pond to Valentia this week

Shrub Fertilizer 2 of 3 Finish Date 4/1/2024

IPM Shrub Cycle 4 Anticipated Finish Date: 4/30/2024

Irrigation- Cycle 4 of 12 Started 4/1/2024

Wet check 4 has started and is completed from Ossabaw through Redonda.

Anticipated Cycle 4 Completion Date: 4/30/2024

Arbor- Tree Trimming

Crews are continuing with Removals. Crews completed trimming Queens and Sabals on all streets 4/12/2024. Crews began trimming Coconuts starting 4/15/2024 with bridges and alleys heading counter-clockwise from Island Pond Ln. through Exuma (Bridges 19, 20, 21, 22, 23)

Enhancements Scheduled/Ongoing-

- Spring Annuals Rotation #265537 Scheduled to Start the Week of 4/29/2024
- 5055 Jarvis LRP Installation #269706 Scheduled to Start 5/2/2024

"No Service Poles" have been installed on front and rear corners of the homes. If the homeowner removes them, and service is performed on their home, it will be excused.



Landscape Updates

YARD DEBRIS PICK UP SCHEDULE

MONDAY - WEST SIDE

Andros Bermuda Charlton Drummond Eleuthera IW Circle SE Freeport Guadeloupe Hawkesbury Inagua Jarvis Kingston Lasquetii Maupiti Martinique Navassa Ossabaw

Town Center Circle

TUESDAY - EAST SIDE

Prescott

Queen Elizabeth Redonda St George Tabago Trinidad Upolo Valentia Whidbey Exuma Yakobi IW Circle NE Zanzibar Bravada

Anguilla Cavman Barbados Dominica Ellice Futuna Gilford Hatteras Jude Island Island Pond



A small amount of vegetative debris* may be placed curbside in front of residential property the evening before or by 7 am on the designated pick up day.

Please be respectful of your neighbors and store debris out of view until the designated day. Debris left out other than on the pick up day is in violation of IslandWalk rules.

On Wednesdays Collier County will pick up debris in paper yard waste bags (NO PLASTIC), in personal (up to 45 gallon bins), or tied with twine in bundles no longer than 4 ft.

*Small amount of debris







Our Landscape Partners-Lets Connect not Complain

JUNIPER WILL HAVE A REPRESENTATIVE AT THE TOWN CENTER TO HELP YOU WITH LANDSCAPE, IRRIGATION AND ARBOR ORDERS ON WEDNESDAY, MAY 15th, 2024, FROM 9AM-NOON

Please use the Castle 800 number 800-337-5850 after business hours and on

weekends to report any emergencies.



Additional opportunities to meet with the Juniper Representative in May are:

May 29th June 12th



There is a Juniper Kiosk that will allow you to place a work order in the Town Center lobby.





You can also place a work order by emailing Juniper at: islandwalk@juniperlandscaping.com or call 239-561-5980

You will get faster service by submitting a work order with Juniper. If you need help, come to the Town Center when Juniper's rep will be there to help you.

Our Landscape Partners-

Irrigation Watering Schedules

The irrigation watering schedule for Island Walk is always changing through the course of the year to adjust for changes in seasons. As we transition in and out of dry seasons each year watering durations for each home and common area need to be increased to accommodate for dry and warm conditions and decreased to be careful not to overwater and cause fungus in the wet/ cold times of the year.



When a simple 5 min increase (or decrease) in the duration of a irrigation zone is made for an entire street, home by home, residents that may be used to running during a certain time of the evening or early morning may be running as much as 4 hours sooner or later than what residents may be used to seeing.

So, when watering schedules are presented to residents it should be made clear that the watering schedule they receive are not "set in stone" for year-round activation times.



Welcome New Residents!

DATE: Saturday, May 18th

TIME: 10:00 a.m.

LOCATION: Antigua room, Town Center

If you recently purchased a home in Island Walk (during the last 6 months) and or have not been able to attend an orientation, now is your chance. We have scheduled it on Saturday to allow those who work to attend.

Our Welcome Coffee orientations provide new residents with key information, an ability to meet other new residents and an opportunity to have their questions answered by Board members and management staff. You will receive a new resident information packet, and light refreshments will be served.

The gathering lasts approximately 1 hour.

For planning purposes, please RSVP to Dawn Gibson before May 18th at dgibson@castlegroup.com or call 239-513-0045 if you plan to attend.

If you cannot attend the upcoming gathering, let us know as our new resident orientations are held monthly, with the next meeting being Saturday, June 15th.



From your Communications Committee



Island Walk Photo Share is back! So it's time to get out your camera and start snapping pictures of our beautiful community. Selected photos will be published in The Islander

Photo submission deadline is the 20th of each month. The categories are Beauty in IW, Fun in IW, Wildlife in IW and Pets of IW. Limit 1 photo per category each month. To submit photos, send your name, street, email or phone number to IWphotoshare@yahoo.com. Be sure to indicate which category you wish the photo to be considered for and if it is a pet, be sure to include pet's name and a bit about her/him. We look forward to seeing all your beautiful photos!

PLEASE NOTE: By submitting a photo, residents acknowledge and agree to allow

Island Walk Naples and Castle Management, as an agent of Island Walk Naples, the use of their photos in any

IW publication, including the Island Walk website.

Sponsored by the Communications Committee









Upcoming Pop-up Shops Sale Dates

Stop by the next Pop Up Shop to pick up the latest & greatest styles of swag!

Thursday, May 16th, 2-5pm, Post Office Thursday, May 23rd, 2-5pm, Post Office Wednesday, May 29th, 2-5pm, Post Office



Ladies embroidered V-neck t-shirts available in sizes XS-3X and come in 13 beautiful colors. Our men's embroidered soft style t-shirts come in 14 different colors ranging in sizes S-3X. T-shirts are only \$15 each (tax included). Pick one up for yourself or as a gift.

We also offer a wide variety of other items including our extra large 35x70 embroidered Terry Velour Beach Towels (\$22) in 4 vibrant colors, Canvas Tote bags, Hats, Backpack, Key Ring with prices as low as \$5.

**All profits from sales goes into our operating budget.

If you would like to purchase something, but can't make it to one of the scheduled sale days, send an email, with your phone number, to the Communications Committee at NY2FLBABY@gmail.com.

CASH, CHECK, VENMO ACCEPTED. No credit cards.



"The Cotzelli Mother's Day Brunch"

Sunday 05/12 from 11am to 4pm with live Music

UNLIMITED MENU \$65 - kids under 10 years old \$20

Including UNLIMITED Prosecco, Mimosa, White Wine, Red wine, Bloody Mary, Bloody Maria

PARMIGIANA DI MELANZANE

Lightly breaded eggplant, mozzarella, tomato sauce, parmigiano

ARANCINI

fried rice balls with tomato and mozzarella

SWORDFISH CARPACCIO

Thin sliced smoked swordfish carpaccio with orange citrus dressing

FAGIOLI ALL'UCCELLETTO

Tomato sauce with white beans sausage and sage

COZZE AL VINO BIANCO

Sautéed mussels white wine garlic

POLPETTE ALLA LELLA

Neapolitan Meatball in tomato sauce

MIX GREEN SALAD

House salad with cherry tomato carrots

PORCHETTA

Slow cooked pork with herbs

FRITTO MISTO

Fried calamari, shrimp, zucchini, baby corn

PACCHERI SALSICCIA PORRO E PISTACCHIO

Paccheri with leeks, sausage, pistachio di Bronte pesto

SPAGHETTI BURRO E ALICI

Spaghetti butter anchovies sauce with taralli bread crumbs

TAGLIOLINI AL LIMONE E PESCESPADA

Homemade Tagliolini with lemon cherry tomato sauce and swordfish

AGNELLO FRICASSEA

Lamb served in a eggs parmigian demi glazed sauce and asparagus

BRANZINO AL CARTOCCIO

Mediterranean seabass filet with olives, cherry tomato, capers, side spinach

SALMONE

seared salmon with lemon sauce and sauteed spinach

BACCALA' ALLA LIVORNESE

Pan Seared COD fish served with capers olives tomato sauce

DESSERT:

Panna Cotta - Tiramisu - Torta Mimosa

Management Office Updates

Your comments, questions and concerns are important to your Board and the Management Team.

To help provide another vehicle for submitting your feedback, a drop box has been added in the main lobby. There are feedback submission forms available in the pocket on the side of the drop box. We look forward to reading the comments provided, and understand what is going well, what can be improved and what could be considered in future conversations.



Lost & Found



We have many items currently sitting in the lost & found. Some of those items include:

- Sunglasses
- Jewelry
- Watches
- Water bottles
- Money

For any item being claimed, unless there is a clear identifier for who it belongs to, we will require a description of the item, or dollar amount in the event it is money being claimed, before the item will be released.

Comcast Escalation Procedure



What are resident's options when they have contacted the Comcast Center for Excellence (800/934-6489) several times and the same problem with Comcast TV or Internet still exists?

- 1. It is important the resident has contacted Comcast at (800/934-6489) at least twice and that Comcast attempted to fix the problem twice, but the problem still exists.
- 2. The resident should send an email, with a subject line of "Comcast Escalation" to the front desk attendant (XXXX.com) or visit the front desk with the following information:

Resident's Name:

Address:

Phone number:

Email Address:

Description of Problem:

Frequence of Problem:

Dates problem was called into Comcast: (800/934-6489)

Did Comcast Visit Home?

- 3. The resident's email will be forwarded to a special 2nd level Comcast escalation center.
- 4. Comcast will contact the resident within 2 business days, usually by phone, and determine a plan of action.
- 5. If the resident isn't contacted by Comcast within 2 business days or Comcast failed to resolve the problem the resident should contact the IW front desk.



MANAGEMENT STAFF



Billie Parker, General Manager

Billie.Parker@castlegroup.com

Carol Jimenez, Assistant General Manager

CJimenez@castlegroup.com

Kelly Daley, Office Administrator

KDaley@castlegroup.com
Rhonda McCaw, Receptionist

RMccaw@castlegroup.com

Dawn Gibson, Lifestyle Director

DGibson@castlegroup.com

Liam Geoffroy, Compliance Coordinator

LGeoffroy@castlegroup.com

Jordan Williams, Communications Coordinator

JWilliams@castlegroup.com

The Management offices are located within the Town Hall at 6155 Towncenter Cir, Ste 101, Naples, FL 34119 (239) 513-0045 - IslandWalkOffice@castlegroup.com

Office hours are Monday—Friday, 9:00am to 1:00pm and 2:00pm-5:00pm. We welcome walk-in visits, however, for specific services, such as resident orientations, notaries or meetings with a specific staff member please call for an appointment.



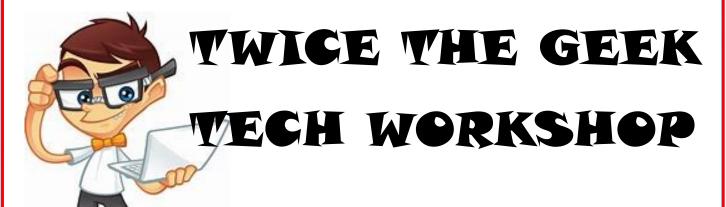
As a reminder, the Castle Group
Resident Services Team is available to
assist 24 hours a day, including for
after hours Emergencies.
Resident Services can be reached at
800-337-5850.

The onsite maintenance team is made up of



Deion Erdek, Maintenance Supervisor Brad Geidner, Maintenance Technician Tony Williams, Maintenance Technician Pete Bilotto, Maintenance Technician Yisel Leal, Housekeeping Jennifer Gonzalez, Housekeeping





May 9th 10-11:30am Town Center

Introducing Twice the Geek Half the Price® Computer Repair Inc. serving Naples, Florida for over 18 years!

As Island Walk residents, we're fortunate to have them right in our community.

Join us May 9th from 10 am to 11:30 am in the Living Room at the Town Center for an exclusive Session with Twice the Geek.

They'll be on hand to answer all your burning questions about Apple, Microsoft, and Android products

Whether you're grappling with device quirks or seeking tips and tricks, this is your chance to get expert insights—all for free!

Bring along any questions you have about your devices, and lets dive into the world of tech together.

See you there!



Staff Updates

We are pleased to welcome two new editions to the Island Walk Staff:

Deion Erdek- Maintenance Supervisor

Dion along with his wife and two sons moved to Naples from Dallas, Texas in 2014. He earned his Bachelor of Science in Mechanical Engineering at the University of Houston. He is excited about his new position as your Maintenance Supervisor at Island Walk. He has a strong background in construction and maintenance but most importantly enjoys what he does. His personal time is mostly spent outdoors, traveling and working on projects in his garage.



Jordan Williams- Administrative Communications

Jordan was born and raised right here in Naples, Florida. He went to Golden Gate high school. He also recently received his Bachelors in Health Science from Stetson University in Deland, Florida.

Jordan also played football at Stetson, a division one program in the Pioneer Football league, playing schools like Princeton, San Diego, and Davidson. Jordan's main responsibilities will be assisting with AV duties, Business Weekly publications, and tech support.



